



Accelerating progress.
Securing futures.

CASE STUDY

TeKnowledge Joins Costa Rica's Workforce Training Program with Technical Skilling, Igniting Economic Revival and Tech Innovation

THE CHALLENGE: A NATION AT A CROSSROADS

With the onset of COVID-19, Costa Rica, along with many other countries, faced challenges of uncertainty, with its vibrant tourism sector—a cornerstone of the national economy—facing unprecedented challenges. The rapid shift in economic dynamics left thousands without employment, urgently requiring solutions not just for immediate recovery but for sustainable, long-term resilience.

TEKNOWLEDGE'S TAILORED SOLUTIONS

In partnership with the Costa Rican Government's Ministry of Labour, AWS, and Microsoft, TeKnowledge joined the Emplèate program. This visionary digital skilling initiative was crafted to pivot Costa Rica's workforce towards the technology-driven future, equipping individuals with the skills necessary for the 21st-century digital economy. Emplèate symbolizes TeKnowledge's commitment to empowering communities, illustrating our core belief in nurturing talent and fostering innovation for societal advancement.

A CURRICULUM FOR THE FUTURE

Emplèate's comprehensive 4-month curriculum, developed collaboratively by TeKnowledge and its partners, was designed to address the immediate need for digital skills in the workforce. The program offered immersive "bootcamps" in Software Development, Cloud Computing, Cybersecurity, and Technical Support, complemented by essential soft skills training and English proficiency improvement. This initiative reflects TeKnowledge's dedication to "Crafted Synergy" – merging expertise with innovative solutions to meet the challenges of today and tomorrow.



Empowering Graduates and Enriching the Economy

Successful participants emerged from the program with marketable certifications and were swiftly integrated into roles with leading tech companies, including AWS, Amazon, Huawei, Software One, and Tek-Experts—a testament to TeKnowledge's role as a strategic partner in the digital era. The program's success has extended beyond Costa Rica, supplying skilled talent throughout Central America and reinforcing TeKnowledge's commitment to "Dedicated Excellence."

OUTCOMES: SHAPING FUTURES AND DRIVING GROWTH

90% Participant Completion Rate: Demonstrating the effectiveness of the curriculum and the commitment of students.

69% Employment Rate: Graduates securing employment in their field of study, underscoring the relevancy of the skills acquired.

82% Swift Employment: The majority of employed graduates finding relevant positions within 2.5 months, highlighting the demand for these new skills in the marketplace.

TEKNOWLEDGE: YOUR CATALYST FOR DIGITAL TRANSFORMATION

The Emplèate program is a prime example of TeKnowledge's mission in action: accelerating progress and securing futures by enabling technology, protecting communities, and advancing enterprises worldwide. Our commitment to technology enablement and advancement positions us uniquely in the market, ensuring our customers are equipped to achieve their strategic imperatives in the digital age with confidence and competitive advantage.

KEY PERFORMANCE MEASUREMENTS

90%
participant completion rate

69%
of graduates are currently employed in their area of study

82%
of employed graduates find relevant employment within 2.5 months



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